



# **The Locality Plan for Trafford to 2020**

***‘By health and social care working together, we will improve the quality, range and access of services for the people of Trafford.’***



# Why do we need a Locality Plan?

- Financial modelling indicates a **gap in funding** in Trafford by 2020-21 of approximately **£111m**
  - Social Care £44.3m, CCG £26.6m and NHS Acute Providers £40m
- **Across GM it will be c.£2bn if nothing changes** from the current position
- Multiple challenges of **austerity, rising population demands and public expectation**
- **Radical reform the health and social care system** up to 2021 is required via:
  - A **new relationship** between Trafford Council and the Trafford Clinical Commissioning Group (CCG)
  - A **truly place based, partnership approach** to health and social care in Trafford.
- The changes will be driven through the revolutionary development which is the **Trafford Care Coordination Centre**, complemented by a range of other **transformational developments**:
  - Changes in the **primary care** system;
  - An **all age integrated health and social care** service delivery model for community based services;
  - **Greater levels of independence** for service users through a new model of social care;
  - Improved quality, access and range of support services for people with **learning disabilities, autism and mental health** needs, to support personal resilience;
  - More **effective use of resources** available to support health and social care in Trafford.

# Principles for Change

# Aims



**7 day access to treatment and care**



**Ability to access the right information at the right time**



**Enabling people to retain their independence**



**Promotion & encouragement of self-reliance**



**Delivery of a financially sustainable and clinically safe health and social care economy**

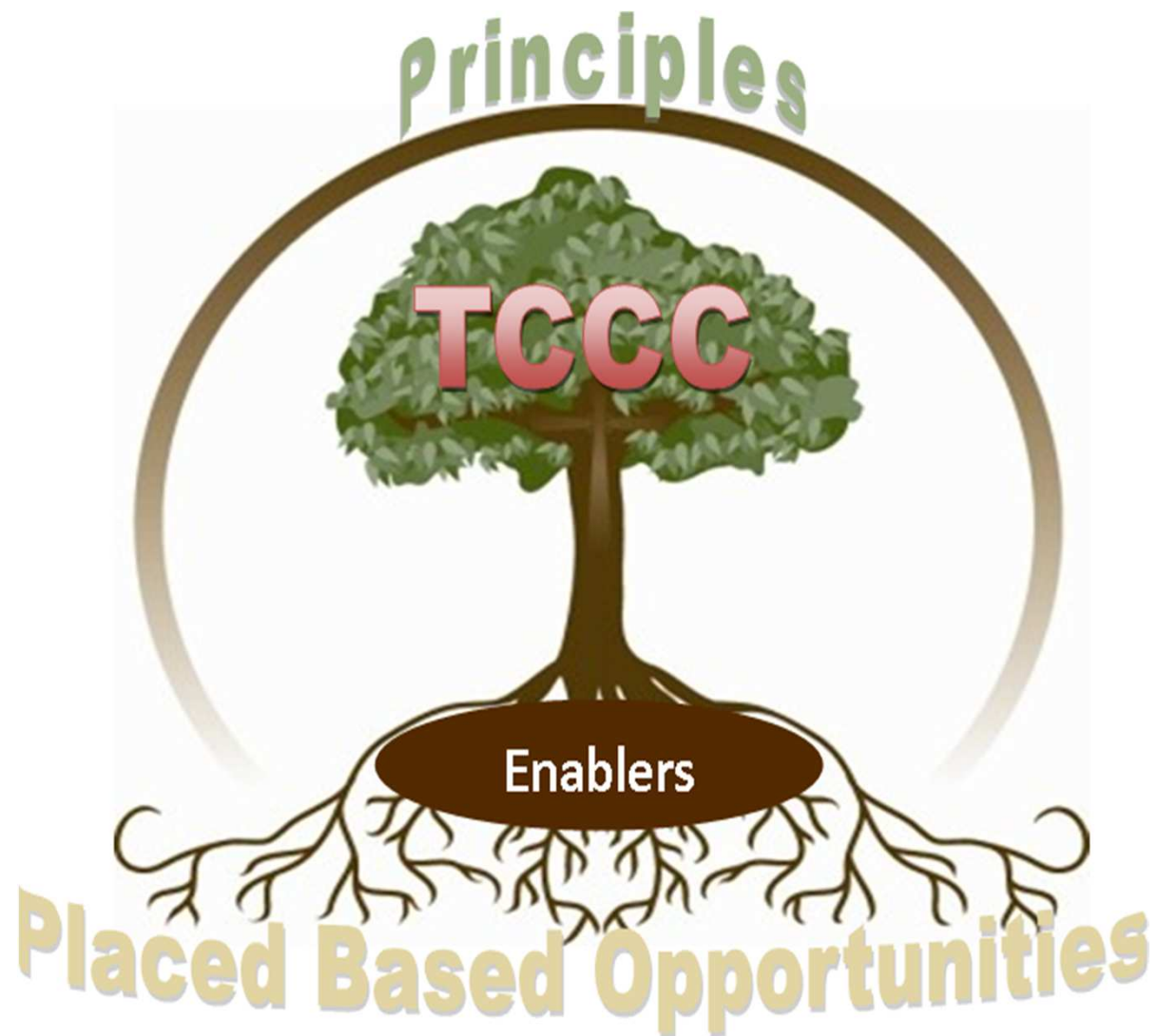


**Deflection of activity from inappropriate sources to manage and reduce dependency**


**By 2020, you will be able to:**

- Get to see a GP when clinically appropriate and be able to get support from adults or children's social care outside of core working hours
- Be able to find out what is going on in your community that you can join in with and the opportunity to buy services for yourself like equipment and support, through recommended suppliers
- Be able to access to services that keep you well at home, making sure you can still do the things you enjoy doing, with same day access to equipment and adaptations to help you at home and out and about
- Talk to experts once and through one contact point, with information provided through one website and one phone number and from staff trained to talk to people with a whole range of different issues
- See that community services will care for you at home as far as possible
- Be seen and treated in a modern purpose built premises which are welcoming and inviting and provide the opportunity to have all you need in one building
- See that the money available to Trafford is being used well to maintain public services that can last into the future.




# Trafford Care Coordination Centre (TCCC)






# What else will be transformed by 2020?

Service Area	Measure of Success	What this means for residents	What this means for public services
 <p><b>Primary Care</b></p>	<ul style="list-style-type: none"> <li>• Additional hospital appointments</li> <li>• Reduced acute attendances</li> <li>• Reduced Did Not Attend (DNAs)</li> <li>• Reduced referrals to A&amp;E by GPs</li> <li>• Development of 4 health and wellbeing centres across Trafford which will increase community service support and access</li> <li>• The TCCC will organise diagnostic tests prior to referrals to speed up the care journey and provide an improved patient experience</li> <li>• All over 75 year olds to have a personal care plan</li> <li>• Reduced hospital admissions from nursing homes as a result of increased level of primary care provision</li> </ul>	<p>You get access to care and treatment at the right time to prevent you from going to hospital</p>	<p>Reduction in the number of people attending A&amp;E and being admitted to hospital by 15%</p> <p>30,000 additional primary care appointment slots as a result of 7 day working</p>

# What else will be transformed by 2020?

Service Area	Measure of Success	What this means for residents	What this means for public services
 <p><b>Planning Acute Provision</b></p>	<ul style="list-style-type: none"> <li>• Reduced inappropriate admissions</li> <li>• New services to meet patients needs</li> <li>• Services across Trafford to support access</li> </ul>	<p>You receive treatment from high quality hospital services at the right time and in the right place</p>	<p>Reduced number of outpatient appointments and follow ups in hospital clinics by 10%</p> <p>Fall prevention activity will reduce hospital admissions by 10%</p> <p>50% more intermediate care bed nights available</p>
 <p><b>Locality Health &amp; Social Care Teams</b></p>	<ul style="list-style-type: none"> <li>• An all age integration of health and social care services</li> <li>• Greater levels of independence for our residents and service users</li> <li>• A workforce which is fit for the future</li> </ul>	<p>You will have an increased level of support from your family</p> <p>You will feel more independent and confident</p>	<p>10 % fewer frail elderly residents are in hospital or high cost care</p>
 <p><b>Community Enhanced Care</b></p>	<ul style="list-style-type: none"> <li>• 7 day access to services</li> <li>• Reduced demand on hospital services</li> <li>• All over 75 year olds will have a care plan in place</li> <li>• Flexible access to a range of appointments and diagnostic tests</li> </ul>	<p>You will have an increased level of independence</p> <p>You will help to direct your treatment</p>	<p>15% reduction in non-elective attendances and admissions</p> <p>A reduction in the number of admissions to residential and nursing care by 15%</p>

# What else will be transformed by 2020?

Service Area	Measure of Success	What this means for residents	What this means for public services
 <b>Social Care</b>	<ul style="list-style-type: none"> <li>• Admissions to residential care remain low</li> <li>• Reduced demand on services</li> <li>• Improved access to urgent services for those living in residential and nursing homes</li> </ul>	<p>You will have an increased level of independence</p> <p>Care delivered to you in your home</p>	<p>Reduction in number of looked after children by 20%</p> <p>Reduction in the number of adults with high cost packages of care</p>
 <b>Learning Disability Services</b>	<ul style="list-style-type: none"> <li>• Reduced numbers of people in contact with the Criminal Justice System/admitted to secure provision</li> <li>• Increased numbers of people in education/ employment/ volunteering</li> </ul>	<p>You will receive more of your care from our family, volunteers and the community</p> <p>You will feel more independent and confident</p> <p>You will have an increased satisfaction with services (measured through ASCOF/HOF)</p>	<p>A reduction in the number of young people and adults with high cost packages of care</p>
 <b>Mental Health Services</b>	<ul style="list-style-type: none"> <li>• Reduced waiting times</li> <li>• Increased range of mental health support provision</li> </ul>	<p>You will have an increased level of satisfaction with services</p>	<p>An increased number of young people and adults will have intensive care at home with reductions in hospital admissions of 15%</p>



# What support do we need to deliver these changes?

- A total investment of **£16m revenue and £36m capital** has been identified to support delivery of the outcomes in Trafford covering:
  - **Trafford Care Co-ordination Centre (TCCC):** An investment of £5m is required to support phase 2 of the TCCC model and ensure a **system wide impact** of the development.
  - **Estates:** A capital cost of £36m is required to support the development of **four integrated locality hubs** as a key point of access for our communities. There is also a request for a revenue allocation of £5m to enable this development.
  - **Primary Care:** An investment of £3m is required to implement a **new primary care model** with improved access and wrap around social care support to **7 day working**.
  - **Transformation and Commissioning changes:** Additional investment of £3m over the five year period is required to deliver the significant integrated transformation of health and social care.

The above forms **our 'asks'** from the Greater Manchester Devolution Agreement.

# Next Steps

- Trafford's consultation with Stakeholders closes 18 Dec 2016
- GM Strategy published
- Final revisions made to Locality Plans: Jan/Feb 2016
- Locality Plans signed off Feb/March 2016

**Please provide your feedback:**

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*Between 24 November and 18 December 2015.*